



FOR IMMEDIATE RELEASE
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***GOVERNOR ANNOUNCES ONLINE LICENSING
IMPROVING STATE EFFICIENCY
Seventy Percent of Licenses Now Renewable Online***

PHOENIX – As part of Governor Janet Napolitano’s Efficiency Review Initiative, the state has developed an automated online professional and occupational licensing system at several of Arizona’s licensing agencies, boards and commissions.

Built primarily through the Arizona @ Your Service Web Portal, managed by the Government Information Technology Agency, online license renewals are now available to more 70 percent of all Arizona professional and occupational licensees.

“Online licensing increases customer service and improves agency efficiency,” said Governor Napolitano. “This program is a great example of agencies using technology to reinvent government.”

The state of Arizona has developed a suite of licensing services to meet the requirements of agencies, boards and commissions regardless of size or transaction volumes. This common, enterprise-wide toolset optimizes business functions for Arizona’s licensing and regulatory agencies.

Online licensing has improved citizen access to government by offering license renewals 24 hours per day. Approximately 30 percent of online license renewal transactions occur outside of regular business hours.

State agencies, boards and commissions offering online licensing include [the Arizona Department of Real Estate](#), [the Arizona Registrar of Contractors](#), and [the Arizona State Board of Pharmacy](#).

Attached are sound bites of Governor Napolitano discussing the state’s new online licensing system.

For more information about the Office of the Governor, please visit www.azgovernor.gov.

Cut: 07-08-29 GITA 1

Through increased availability of online license application and renewal, the state of Arizona has made obtaining licenses easier on applicants and more efficient for state government.

: 10 seconds - "Online licensing..." "...stand in line."

Cut: 07-08-29 GITA 2

Thirty percent of online licensing is done outside of business hours, making it more convenient for applicants to conduct this business with the state.

: 06 seconds "You can do..." "...office hours."